

TECHNICAL ACCOUNT MANAGER

Webtracking and Data

(f/m/d, full-time)

JENTIS, the Viennese start-up of serial entrepreneurs Thomas Taucher, Klaus Müller (Ex- Googler) and 3 Co-founders, excels through its digital competence – a result of the founders' 75 years of professional expertise in a variety of digital companies.

In an era of constant change through the developments in AI and data tracking as well as changing regulatory requirements, the team's mission is to empower data-driven companies with a breakthrough SaaS solution.

The Job:

As Account Manager **you provide our customers with high quality support** and manage the relationship on a daily basis. You are always up to date on their needs, challenges and goals. You are passionate about **marketing technology tools** and are able to communicate the potential of our approach to customers. Working closely with our **developer team** you detect customer pain points and alleviate those through targeted problem-solving. You also identify business opportunities and contribute directly to the development of our product and the growth of JENTIS. You report directly to the founder's team and make your own decisions. This independent working style requires high degrees of responsibility.

Requirements:

- Minimum 3 years of work experience in a similar position
- Technical expertise regarding marketing stack (Google/Facebook/Programmatic Advertising/..)
- Enthusiasm for web-technologies, data and analytics
- High customer- and service orientation
- SaaS background is a plus
- Excellent English and preferable also German communication skills

This is the right job for you, if you ...

- ✓ are enthusiastic about data and web technologies
- ✓ strive for continuous improvement and want to make a difference
- ✓ go the extra mile for your customers
- ✓ are excited about working in an innovative and fast-paced Startup environment

What we offer:

You will work in a dynamic environment together with the highly motivated and smart colleagues as well as the best office dogs. You can expect a positive working atmosphere with an open feedback culture and a lot of room for your creative and innovative ideas. We provide you with free tea and coffee and fruit. You can choose your work equipment to your liking and you can look forward to amazing team events.

We support an independent working style expressed in f.e. flexible working hours and home office.

Your personal development is important to us, therefore we support you with your educational ambitions.

Gross salary starting at **€40.560,-** per month

Overpayment is according to your experiences and qualifications

Additionally, we offer **a performance-based bonus** and take part in our **employee participation program**.

Standard letters of motivation and exemplary CVs are not decisive for us - much more important: explain to us why you are a perfect fit for this position and our team!

APPLY NOW at jobs@jentis.com